

**Community Service Network 2 Meeting
Acadia Hospital, Bangor, Maine
November 10, 2009
Approved Minutes**

Members Present:

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| <input checked="" type="checkbox"/> Acadia Hospital – Annette Adams | <input checked="" type="checkbox"/> Consumer Council - Vickie McCarty | <input type="checkbox"/> MDI Behavioral Health Center |
| <input type="checkbox"/> AIN | <input checked="" type="checkbox"/> Dirigo Counseling Clinic – Jill Peters (Alt. Rep.) | <input type="checkbox"/> Millinocket Regional Hosp |
| <input checked="" type="checkbox"/> Allies Inc – Rhonda Keyte | <input checked="" type="checkbox"/> Dorothea Dix Psychiatric Ctr – Linda Abernethy | <input type="checkbox"/> NAMI-Me – Families |
| <input type="checkbox"/> Amicus | <input type="checkbox"/> Downeast Community Hosp | <input checked="" type="checkbox"/> NFI North – Scott Dufour |
| <input type="checkbox"/> AMHC (formerly WCPA) | <input type="checkbox"/> Families United -- Excused | <input checked="" type="checkbox"/> Northeast Occupational Exchange – Sharon Greenleaf (Alt. Rep.) |
| <input type="checkbox"/> Assistance Plus | <input checked="" type="checkbox"/> Fellowship Health Resources – Brent Bailey | <input checked="" type="checkbox"/> OHI – Kathy Smith |
| <input checked="" type="checkbox"/> Bangor Counseling Center – Theresa Oliver | <input type="checkbox"/> Maine Coast Memorial Hosp | <input type="checkbox"/> Penobscot Valley Hospital |
| <input type="checkbox"/> Behavioral Health Center | <input checked="" type="checkbox"/> MMC/Employment Services Network – Leah Barteaux & Gayla Dwyer | <input type="checkbox"/> Phoenix Mental Health Svcs |
| <input type="checkbox"/> Blue Hill Memorial Hospital | <input checked="" type="checkbox"/> Maine Mental Health Connections – Robert Mathien | <input type="checkbox"/> Regional Medical Ctr - Lubec |
| <input type="checkbox"/> C.A. Dean Memorial Hospital | <input type="checkbox"/> Mayo Regional Hospital – Excused | <input type="checkbox"/> St. Joseph Hospital – Excused |
| <input type="checkbox"/> Calais Regional Hospital | <input checked="" type="checkbox"/> Medical Care Development – Judy Provencher (Alt. Rep.) and See Other | <input checked="" type="checkbox"/> Sunrise Opportunities – See Other |
| <input type="checkbox"/> Care & Comfort – Excused | | <input checked="" type="checkbox"/> Wabanaki ~ Sweetser – Sharon Tomah |
| <input checked="" type="checkbox"/> Charlotte White Center – Dick Brown | | <input checked="" type="checkbox"/> Together Place – Lydia Richard |
| <input checked="" type="checkbox"/> Choices – Lonnie Plante | | <input checked="" type="checkbox"/> Wellspring, Inc. – Pat Kimball |
| <input checked="" type="checkbox"/> Community Care – Tracy MacDonald | | |
| <input checked="" type="checkbox"/> Community Health & Counseling – Thomas Lynn | | |

Others Present: Medical Care Development – Sheryl Bowen; Sunrise Opportunities – Dixie Beaudoin

Staff Present: DHHS/OAMHS: Scott Kilcollins, Sue Lauritano, Don Chamberland, & Marya Faust.
MUSKIE SCHOOL: Scott Bernier

| Agenda Items | Discussion |
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| I. Welcome, Introductions & Reminder to sign in | Sue welcomed attendees and reminded all to sign in. Introductions followed. |
| II. Minutes | <p>August meeting minutes were reviewed. The following corrections are to be made:</p> <ul style="list-style-type: none"> Correct the spelling of Vickie McCarty's name on page 3 Correct the last sentence of the first paragraph of Vickie's report to "The council is collaborating with the Advocacy Network on a conference titled "United Consumers" to be held in October." Robert Mathien of Maine Mental Health Connections was present at the August meeting. <p>ACTION: CSN 2 August 11, 2009, minutes were approved as corrected.</p> |
| III. Continuity of Care Workgroup | <p>Sharon Greenleaf reported:</p> <ul style="list-style-type: none"> The workgroup has held two meetings. Both times the group met with the Penobscot Dual-Diagnosis Collaborative as that group's mission is similar to that of the workgroup. Sharon was chosen chair of the group. Vickie McCarty was chosen as the assistant chair. |

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| | <ul style="list-style-type: none"> • At the first meeting in September, members discussed the formation of the workgroup. The group brainstormed what prevents access to care in order to determine a topic to work on that the group might be able to fix. • At the second meeting in October, the group spoke about barriers to services and proposed solutions to some of those barriers. • The next meeting will be Friday, November 13, Noon to 2pm at Wings. The group plans to meet the second Friday of the month. • The group turned to those present for input on what to do from here, especially around wait lists for services. <ul style="list-style-type: none"> ○ One of the suggestions provided was to look into how substance abuse services handles wait lists. The workgroup was referred to the Office of Substance Abuse website (http://www.maine.gov/dhhs/osa/) about their wait list model. |
| IV. Meeting/Activity Reports | <p>Employment Specialist Network Dick Brown reported that Charlotte White Center continues to host the Employment Specialist for CSN 2.</p> <ul style="list-style-type: none"> • The Employment Specialist continues to hold monthly meetings. The Bureau of Vocational Rehabilitation Services has representation at the meeting. Other outside resources and employers are invited to speak at those meetings. Meetings are the third Tuesday of the month, 2-4pm at the CareerCenter in Bangor. • There are now group meetings being held in both Dover-Foxcroft and Bangor. • The Employment Specialist continues to have a caseload of 25 people. Five of those slots are available for consumers from non-host agencies. Three of those slots are currently being filled or will soon be filled. • MMC continues to promote The Need for Change scale which is used to determine if someone is in need of the services of the Employment Specialist. • All Employment Specialists have been invited to talk with Court Master Wathen in December. <p>ACTION: Gayla & Leah will distribute in writing the process to obtain Employment Specialist services to CSN members</p> <p>ACTION: Don will discuss with Maine Medical Center the issue of limiting referrals form non-host agencies.</p> <p>Consumer Council System of Maine Vickie McCarty reported:</p> <ul style="list-style-type: none"> • The Executive Directors of the Consumer Council System and the Advocacy Network are collaborating. • The Consumer Council System Executive Director is meeting regularly with the Office of Adult Mental Health Services (OAMHS) • There have been two state-level committees formed <ul style="list-style-type: none"> ○ Outreach Committee ○ Legislative Committee—testifies on bills and how they will affect consumers. • The council is collaborating with Amistad, NAMI and the Maine Association of Peer Support Recovery Services on peer surveys on services at peer centers and their impact to show the cost effectiveness of peer services. • Flyers were passed around on the Statewide Quality Improvement Council (QIC). QIC is looking for members. • CCSM website is under reconstruction. • The Advocacy Network is in the process of creating a Leadership Academy 2 curriculum with the intention of using it this fiscal year. • The local council meetings are the fourth Tuesday of the month, 5:30-7pm at the Equal Justice Center in Bangor. More members from this CSN are needed for the statewide council. |

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| | <p>District Crisis Meeting Tom Lynn reported on the District 6 (Piscataquis/Penobscot Counties).</p> <ul style="list-style-type: none"> At the last meeting, they spoke about the Rapid Response System. Calls have gone up. Wait time in ED has also increased. They also discussed how to have the service system not automatically direct people in crisis to the ED. They also spoke about Peer Support in ED's. Acadia announced the opening of a 10-bed observation unit in December. |
| V. Other | <p>PNMI and CLASS Scott Kilcollins reported and provided a handout of the last meeting's minutes.</p> <ul style="list-style-type: none"> The PNMI workgroup is intended to draw providers and DHHS together to ask questions and obtain answers. Last meeting was on October 16, where the group discussed: <ul style="list-style-type: none"> Changes in Services Amending the Uniform Referral Form Prior Authorization process, which will continue to be discussed at future meetings The group next meets on January 15, 2009, 9-11am <p>Change to the CSN website Marya reported that a section has been added to the CSN website where all reports will be posted rather than sending them to members' email.</p> |
| VI. Public Comment | <p>Mind Freedom International protested outside of Eastern Maine Medical Center on Nov. 9 due to EMMC's use of Tasers. It is the only hospital in Maine that hires city police with Tasers for use on patients.</p> <p>Consent Decree Report: A member raised a question on the latest Consent Decree Report posted on the web, which shows that there is an average of 30 CLASS members dying each quarter. They were concerned with this number ACTION: Marya will check into this and report back to the group.</p> |
| VII. Meeting Recap and Agenda for Next Meeting | <p><u>ACTIONS/RECAP:</u></p> <ul style="list-style-type: none"> Gayla & Leah will distribute in writing the process to obtain Employment Specialist services to CSN members Don will discuss with Maine Medical Center the issue of limiting referrals from non-host agencies. Marya will check into the Consent Decree Report death figures and report back to the group. The next state-wide Call-in will be Tuesday, November 17. A section of the DHHS' CSN website will post all reports now instead of emailing them to members. The next meeting of CSN 2 will be February 9, 2010. |